

Accessibility, comfort and service

We are there for you. We are there for everyone. If you visit us at Beatrix Hospital, you can count not only on receiving the best possible medical and nursing care, but also on a warm welcome, assistance wherever and whenever you need it, and a friendly smile. Do you have any special wishes? Simply tell us, and we will see what we can do for you.

Blind persons and persons with impaired vision

We ask all our patients to have a family member or loved one accompany them to the hospital. If that is not possible, then our hostesses will be ready to accompany you. Of course, an assistance dog is also more than welcome.

Deaf persons and persons with impaired hearing

We ask all our patients to have a family member or loved one accompany them to the hospital. If that is not possible and you need assistance, you can also visit the hospital together with an interpreter. If you plan to visit the hospital accompanied by an interpreter, please tell us when making an appointment. An audio induction loop system is available at the reception desk in the Central Hallway for persons with impaired hearing.

Wheelchairs

Disabled persons can borrow a wheelchair at the entrance to the hospital and the parking lot. If you do not have a coin handy for the wheelchair, you can ask one of our hostesses or hosts in the Central Hallway for a coin.

Assistance dogs

In general, we cannot allow animals inside the hospital for hygienic reasons. However, an exception is made for assistance dogs.

Speakers of other languages

We attach a great deal of importance to ensuring that patients feel that they have the freedom to make choices and decisions for themselves. For this to be possible, it is important to ensure that the communication with and information given to the patient (and family or friends) is complete and correct. We therefore ask patients who are not fluent in Dutch to always take a family member or friend with them who can translate for them when necessary. If that is not possible, a telephone interpreting service is used. We have translated a number of leaflets with important information into English, German, Turkish, and Arabic. [You can view the leaflets here.](#)

Would you prefer to see a female or male physician?

If you have specific convictions or beliefs that we should take into account, it is important to tell us so when making an appointment.

Mixed-sex nursing wards

The Beatrix Hospital has mixed-sex nursing wards. This means that men and women can occupy the same room. If you have objections to this, you can tell us so beforehand during your talk with the specialist's assistant about the operation or with the nurse during your admission. We try to find a suitable solution for you, whenever possible,

Prayer/Meditation center

The prayer/meditation center on the third floor offers patients and visitors an opportunity to take a break from the busy and sometimes hectic environment of the hospital. The center is open 24 hours a day for sitting in silence and praying, meditating, or reflecting.

All facilities

For an overview of all the facilities offered by the hospital, [please click here](#),